



Complaints Policy



Please tell us if you are happy with us



Please tell us if you are sad or angry with us



You can tell our staff or a manager about how you feel
Or call us on: 01935 823718 or 07436 792 738



You can talk to your Social Worker



You can talk to your Landlord



Or an Inspector from the Care Quality Commission on
03000 61 61 61



You can look at the video on our website that tells you how to complain

www.youfirstsupportservices.org.uk

